Design guidelines for pharmacies

Pharmacy 3D models for the purpose of license application

SAPC Workshop

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Content

- Purpose
- Legislative provisions
- Current GPP requirements
- Council approach
- Pharmacy models as per current GPP requirements
- Future models
- Conclusion
Purpose

- to provide design guidelines of pharmacies for the purpose of license application;
- to address challenges presented by current 2D models;
- to make the evaluation criteria easy to understand and apply;

Note: The guidelines are made in terms of GPP
Pharmacy licensing legislative provisions

- Pharmacy Act
- Regulations
  - Section 22, 22A and 35A
  - Regulations relating to the ownership and licensing of pharmacies and Regulations relating to the practice of pharmacy
    - Good Pharmacy Practice Code of Conduct
      - Services for which a pharmacist may levy a fee(s)
Legislative provisions

• Section 22 provides for the following:
  ➤ requirements for the application and issuing of the license;
  ➤ recording of the pharmacy;
  ➤ conditions under which pharmacy may be conducted;
  ➤ right of Council to inspect such premises;
  ➤ cancelation or suspension of a license by the DG;
Legislative provisions

• Section 35A provides that Council may make rules:
  ➔ Services which may be provided in the various categories of pharmacies
  ➔ Good pharmacy practice (license evaluation criteria)
  ➔ Approve the trading title or name of the pharmacy
Current GPP requirements

• Minimum standards for pharmacy premises, facilities and equipment (Section 1.2 GPP)
  ➔ Appearance of the pharmacy premises
  ➔ Another business in a pharmacy or a pharmacy in another business
  ➔ Security in a pharmacy
  ➔ Control of access to pharmacy premises
  ➔ Safety in pharmacy premises
Current GPP requirements cont...

- Condition of pharmacy premises
- Construction of pharmacy premises
- Environment in pharmacy premises
- Hygiene in pharmacy premises
- Storage areas in pharmacy premises
- Dispensary
- Waiting area
- Areas for counselling and the furnishing of advice
Evaluation criteria

• License evaluation criteria (section 2.31 GPP)
  ➤ Supporting documentation
  ➤ Floor plan
  ➤ Trading title(s)
  ➤ Another business in a pharmacy or a pharmacy in another business
Guidelines for applicants

- Semi-Private Area (SPA)
Guidelines for applicants cont...

- waiting area with private counselling area
Guidelines for applicants cont...

- Enclosed waiting area with private and Consultation area combined
Guidelines for applicants cont...

• The above measures were implemented to guide the profession but were found to be still inadequate
Council’s approach

• **Design 3D models to:**
  - Guide profession in license application and
  - Improve compliance with requirements

• **Feedback from stakeholders:** Design must take into account
  - Public sector requirements
  - Private sector requirements
  - Size and norms requirements
  - NHI requirements
  - CSIR (IUSS) requirements
Current – 3D Pharmacy design models

- Community pharmacy
PROPOSED COMMUNITY PHARMACY
3D LAYOUT (GENERIC)
PROPOSED RETAIL PHARMACY 3D LAYOUT
VIEW OVER RETAIL AREA
Current – 3D Pharmacy design models

- Public Institutional pharmacy
Proposed Public Hospital Pharmacy Layout
View from Entrance
Proposed Public Hospital Pharmacy Layout
View on Dispensing Area
Current – 3D Pharmacy design models

- Private Institutional pharmacy
Future – 3D Pharmacy design models

- Community pharmacy
PROPOSED FUTURE COMMUNITY PHARMACY
3D LAYOUT (GENERIC)
PROPOSED FUTURE COMMUNITY PHARMACY
3D LAYOUT (GENERIC)
PROPOSED FUTURE COMMUNITY PHARMACY
3D LAYOUT (GENERIC)
Future – 3D Pharmacy design models

- Public Institutional pharmacy
Future Public Hospital Pharmacy Layout
Different Zones
Future Public Hospital Pharmacy 3D
Conclusion

- Current design models will be on Council’s website www.sapc.za.org
- Detailed design guideline (narrative) will accompany the model
- Input through the various consultations will be incorporated
- Council will follow due process (Board Notice and Regulation amendments) in order to finalise the future models
Grading of pharmacies

• Council resolved in 2009 to grade all pharmacies
• Grading may assist in the quality requirements for the delivery of pharmacy services in terms of NHI
• Council will issue grading certificates to pharmacies inspected in 2013
• These certificates will be issued from 1 November 2013
• All pharmacies not inspected in 2013 will be considered Grade A until inspected
Grading of pharmacies

- **Grade A** – to be inspected once every three years
- **Grade B** – to be inspected once every two years
- **Grade C** – to be inspected yearly
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