



# Academy for Facility Management

## Perspective from a Private University



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# Perspective from a Private University

## FM Education and Training in SA

- Short Courses
- Formal Qualification
  - Heavily regulated
    - SAQA
    - CHE-HEQC / OTQC
    - DOHE&T

## Quality Assurance – 3 x Regulators

1. Duly registered **private higher education institution** under the Higher Education Act - Certificate Nr 2009/HE07/012



2. Programmes (courses/qualifications) approved by the Higher Education Quality Committee (HEQC) of the Council on Higher Education (CHE)



3. Programme qualification identification number issued by SAQA



# National Qualifications Framework

| Band                | NQF Level                            | Qualification  | SAFMA Registration                 | National Occupational Qualifications |
|---------------------|--------------------------------------|--|------------------------------------|--------------------------------------|
| CHE – HEQC<br>[HET] | 10                                   | Doctorate  | Accredited Facilities Professional | [OTQC]                               |
|                     | 9                                    | Masters  |                                    |                                      |
|                     | 8                                    | Master Postgraduate Diploma<br>Professional Qualifications Degree<br>Honors Degree |                                    |                                      |
|                     | 7                                    | Bachelors Degree   | Certified Facilities Supervisor    |                                      |
|                     | 6                                    | Diploma<br>Advanced Certificate  |                                    |                                      |
|                     | 5                                    | Higher Certificate   |                                    |                                      |
| Uma-lusi<br>[FET]   | National Senior Certificate (Grd 12) |  | Operator                           |                                      |

# Academy Programmes

- Higher Certificate in FM (NQF5 / 120 Credits)

|   | 7 x Modules / Subjects           | NQF | Credits |
|---|----------------------------------|-----|---------|
| 1 | Introduction to FM / Theory      | 5   | 20      |
| 2 | Space Planning & Management      | 5   | 20      |
| 3 | Finance for FM                   | 5   | 20      |
| 4 | Soft Services                    | 5   | 20      |
| 5 | Building Maintenance             | 5   | 20      |
| 6 | Communication for FM             | 5   | 10      |
| 7 | Health and Safety OR Outsourcing | 5   | 10      |

# Academy Programmes

- Advanced Certificate in FM Maintenance Management (NQF6 / 130)

## Eleven Modules / Subjects

| Management                 | Credits | Technical    | Credits    |
|----------------------------|---------|--------------|------------|
| Management for FM          | 18      | Mechanical   | 20         |
| Research Methodology       | (2)     | Electrical   | 20         |
| Outsourcing                | 11      | Civil        | 20         |
| SLAs                       | 10      |              |            |
| Project Management         | 7       |              |            |
| Information Systems        | 7       |              |            |
| Finance and Sustainability | 10      |              |            |
| Risk Management            | 7       |              |            |
|                            |         | <b>TOTAL</b> | <b>130</b> |

## ❑ FM mission critical function for every organisation.

To create value for organisation, FM must **be competent in:**

- **Communication** - int. / ext. stakeholders
- **Emergency Preparedness & Buss. Continuity** - risk management
- **Environmental Stewardship & Sustainability**
- **Finance & Business** - Schedules, budgets, financial analyses, proc.
- **HR Factors** - Healthful & safe environment
- **Leadership and Strategy** - planning, organize staff and lead org.
- **Operations and Maintenance** - Building operations & maintenance
- **Project Management** - Oversight and management of all related projects and contracts
- **Quality** - Best practices, process improvements, audits & measurements
- **Real Estate & Prop. Management** - planning, acquisition / disposal
- **Technology** - management of technology & workplace management systems

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