

FITA POLICIES AND PROCEDURES

November 2017

Code of Conduct

All FITA registered installers, consultants and practitioners agree to:

- Conduct themselves and their business in a professional manner which shall be seen by those they serve as being honourable and fair
- Proactively perform, work and act to promote installation practises that protect health and safety
- Promote and encourage upliftment and advancement of their own skills development and training, for individuals in the flooring sector and for those wishing to join the flooring industry.
- Monitor and enforce compliance with technical standards of installation of floor coverings that comply with the requirements of the relevant SANS codes of practice as well as manufacturers' specifications.
- Actively promote and support a consistent and effective regulatory flooring environment through South Africa
- Regularly consult and liaise with the flooring industry in an open forum free of any political or commercial agenda for the discussion of matters affecting the flooring industry and the role of the floor installations for the wellbeing of the community and the integrity of the flooring industry
- Promote, monitor and maintain expertise and competencies among our registered and non-registered installation professionals.