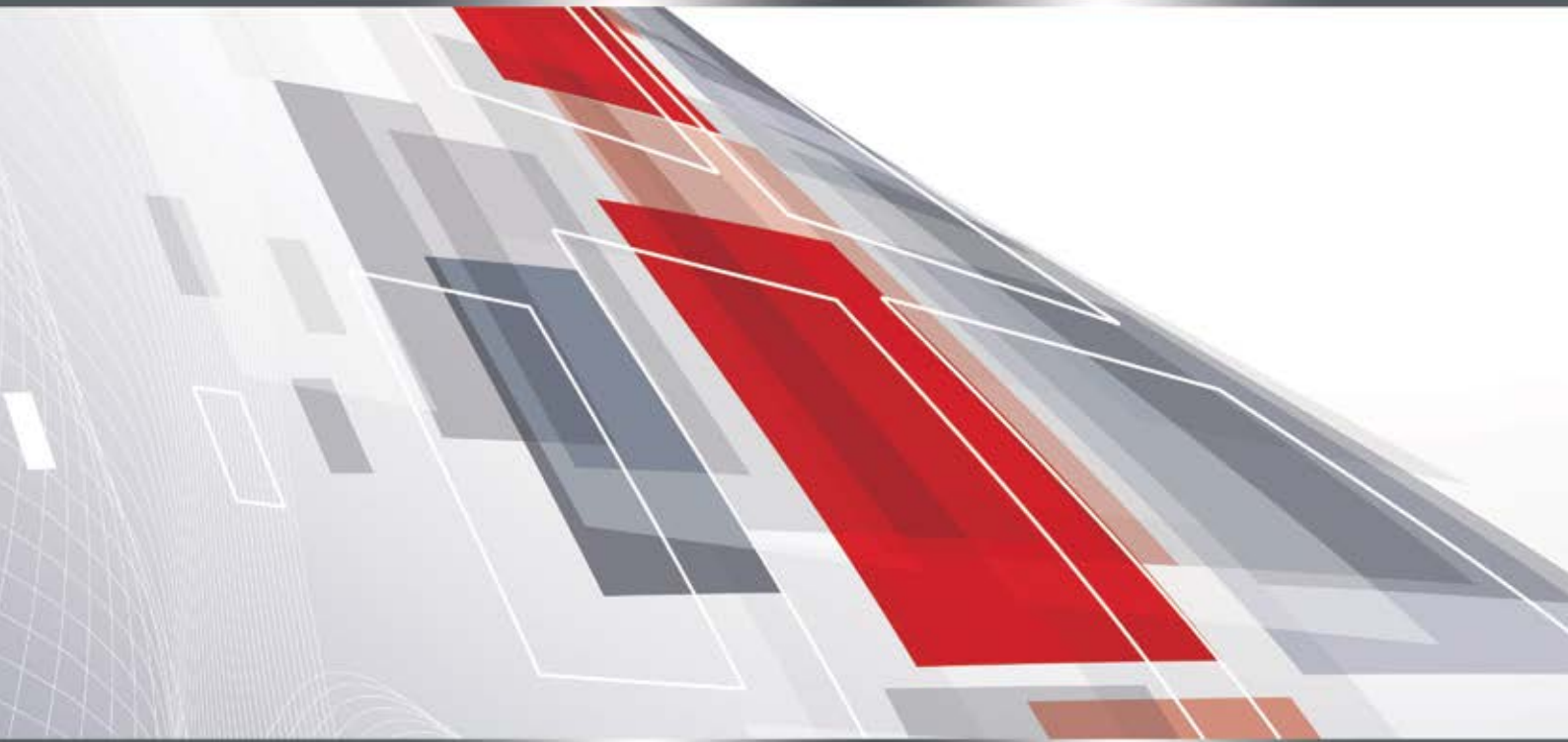




**Universal**  
Network

**Optometrist  
Provider Manual  
2013**





## Summary of benefits/services (continued)

Benefit	AECI Medical Aid Society	CompCare Wellness Medical Scheme	NBCRELI Health Plan	Tiger Brands Medical Scheme	Transmed Medical Fund	Umvuzo Health		Universal WorkerPlan		
	Value Option	NetworX		Mzansi	State Plus Network	Standard	Ultra Affordable	TruValue	TruHealth	TruWellness
<b>Optometry</b>	1 visit p/b per annum & 1 pair spectacles every 24 months in Universal Optometry Network	1 visit p/b & 1 pair spectacles every 24 months in Universal Optometry Network	1 visit p/b per 12 months & 1 pair spectacles every 24 months in Universal Optometry Network	1 visit p/b per annum & 1 pair spectacles every 24 months in Universal Optometry Network	1 visit p/b per annum & 1 pair spectacles every 24 months in Universal Optometry Network. Contact lenses R500 p/b per annum	1 visit p/b per annum & 1 pair spectacles every 24 months in Universal Optometry Network	1 visit p/b per annum & 1 pair spectacles every 24 months in Universal Optometry Network	No benefit	1 visit p/e per annum & 1 pair spectacles every 24 months in Universal Optometry Network	1 visit p/e per annum & 1 pair spectacles every 24 months in Universal Optometry Network
<b>HIV</b>	Registration on the Universal HIV Programme and formulary medicines only	Registration on the Universal HIV Programme and formulary medicines only	Registration on the Careworks HIV Programme	Registration on the Universal HIV Programme and formulary medicines only	Registration on the Universal HIV Programme and formulary medicines only	Registration on the Rx Health HIV Programme and Universal formulary medicines only	Registration on the Rx Health HIV Programme and Universal formulary medicines only	No benefit	No benefit	Registration on the Universal HIV Programme and formulary medicines only
<b>Specialists</b>	Referral by Network GP. Pre-authorisation by Universal. Subject to available benefits	Referral by Network GP. Pre-authorisation by Universal. 2 p/b, max 3 per family. Subject to available benefits	No benefit	Referral by Network GP. Pre-authorisation by Universal. 2 p/b, max 3 per family. Subject to available benefits	Referral by Network GP. Pre-authorisation by Universal. 3 p/b, max 5 per family. Subject to available benefits	Referral by Network GP. Pre-authorisation by Rx Health. Limits apply	Referral by Network GP. Pre-authorisation by Rx Health. Limits apply	No benefit	No benefit	No benefit
<b>Occupational Wellness Consultation</b>	No benefit	No benefit	No benefit	No benefit	No benefit	No benefit	No benefit	1 visit p/e per annum	1 visit p/e per annum	1 visit p/e per annum

Certain benefits may be pro-rated according to the member's join date on the Medical Scheme or Health Plan. For full details see relevant section in the Provider Manual.

b = beneficiary | e = employee | f = family





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# Universal

## Network

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## 1. Introduction

Welcome to the Universal Healthcare Provider Network (“Universal Network”).

Universal Network is the Network Division of Universal Care, an accredited care organisation within the Universal Healthcare Group.

Universal Network is contracted to Medical Schemes, Bargaining Council and Occupational Health and Wellness Plans to establish and manage networks of healthcare providers to service beneficiaries/employees in the lower income segments. Our goal is to provide affordable access to primary healthcare, within a designated service provider network, without compromising quality of care.

The market the Universal Group is targeting for participation in these network arrangements is not the current existing insured market for which the existing Medical Scheme structure and pricing is not affordable. The concern of “buy downs” is not only a threat to the Optometrists’ practices but seriously challenges the sustainability of these network arrangements from a funding perspective. Therefore the Universal Network Provider Agreements are definitely not a mechanism to discount the Optometrists’ fee structure but rather a conduit to facilitate access to basic primary healthcare for beneficiaries/employees who are currently not covered.

This Manual contains information to assist you, the Optometrist, when servicing beneficiaries/employees on any of the medical scheme options and health plans using the Universal Provider Network.

Beneficiaries/employees may use any optometrist on the Universal Network.

### 1.1 Universal Network Medical Scheme Clients and Options

Name	Description	Options
<b>AECI Medical Aid Society</b>	AECI Medical Aid Society	Value Option
<b>CompCare Wellness Medical Scheme</b>	CompCare Wellness Medical Scheme	NetworX
<b>National Bargaining Council for the Road Freight and Logistics Industry (NBCRFLI) Wellness Fund Health Plan</b>	NBCRFLI Health Plan	
<b>Tiger Brands Medical Scheme</b>	Tiger Brands Medical Scheme	Mzansi
<b>Transmed Medical Fund</b>	Transmed Medical Fund	State Plus Network
<b>Umvuzo Health</b>	Umvuzo Health	Standard Ultra Affordable
<b>Universal WorkerPlan Occupational Health and Wellness Plan</b>	Universal WorkerPlan	TruValue TruHealth TruWellness



## 1.2 Identifying members/employees and checking membership

All beneficiaries/employees will carry a membership card which will indicate that they are beneficiaries/ employees on any of the medical scheme options and health plans using the Universal Provider Network.

The following are examples of such cards:

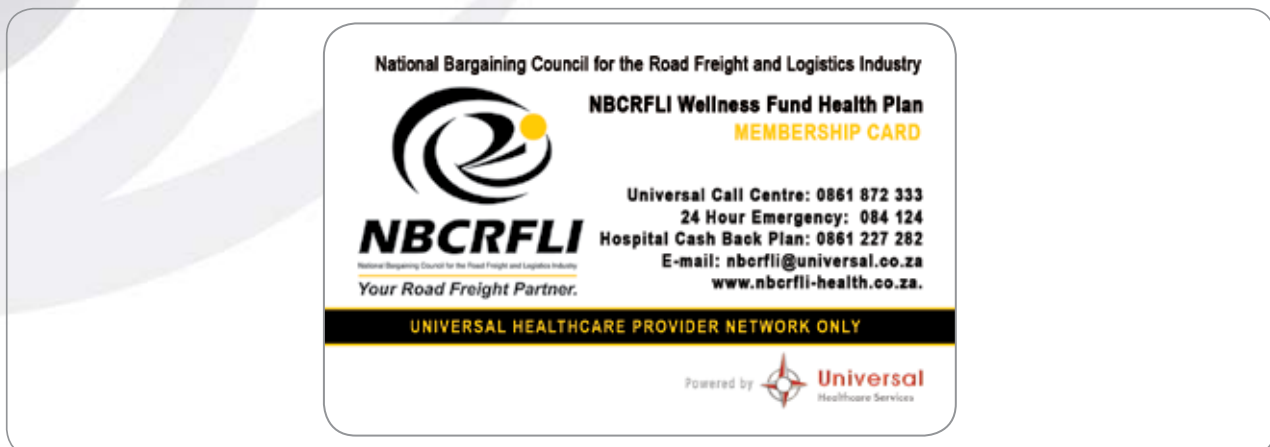
### AECI Medical Aid Society - Value Option:



### CompCare Wellness Medical Scheme - NetworX Option:



### NBCRFLI Health Plan:



**Tiger Brands Medical Scheme - Mzansi Option:**



**Tiger Brands** Private Bag X131, Rivonia, 2128 Phone: (011) 208 1000  
Fax: (011) 208 1028 E-mail: admin@universal.co.za  
Administered by Universal Healthcare Administrators (Pty) Ltd

**Mediscor**  
0860 119 553  
**General enquiries**  
(011) 208 1010/20  
0800 00 26 36  
**Hospital pre-authorisation**  
0860 102 312

**Emergencies**  
082 911 or 084 124

**Medical Scheme**

**Transmed Medical Fund - State Plus Network Option:**



**transmed**  
State Plus Network Plan  
Transmed  
E-mail: transmed@universal.co.za

Client Service Centre	0861 686 278
Membership & Contribution	0800 450 101
Health Advice/Ambulance Authorisation	0800 115 750
Hospital and Major Medical Pre-authorisation	0861 686 278

UNIVERSAL HEALTHCARE PROVIDER NETWORK ONLY

**Universal**  
Healthcare

**Umvuzo Health - Standard Option:**



**UMVUZO**  
HEALTH

Call Centre 0861 083 084 | www.umvuzohealth.co.za

**MEMBERSHIP CARD** **STANDARD**

**Universal**  
Healthcare

UNIVERSAL HEALTHCARE NETWORK PROVIDER ONLY

**NB:** Members of AECl Value Option, Transmed State Plus Network Option and Umvuzo Standard and Ultra Affordable Options, who present with cards reflecting other network providers e.g. Carecross or Primecure, may be eligible for services provided by the Universal Provider Network in 2013. Please confirm membership validity via:

- The Universal Call Centre on (011) 208-1000/1010/1020
- The Universal website at: [www.universal.co.za](http://www.universal.co.za)



**Umvuzo Health -Ultra Affordable Option:**



**Universal WorkerPlan - TruValue, True Health and TruWellness Options:**



- Confirmation of membership can be obtained from:
  - The Universal Call Centre on (011) 208-1000/1010/1020
  - The Universal website at: [www.universal.co.za](http://www.universal.co.za)
- Service providers are urged to contact the Universal Call Centre to confirm membership validity before providing services to the beneficiary /employee. Please also check the patient's details against the patient's identity book/passport.
- See the back page of this booklet for useful Contact Details.

## 1.3 Switches for electronic claiming

The following information is provided to assist you with submitting claims. If further information is required kindly contact your bureau:

EDI Switch	Scheme / Health Plan	Activation Code	Destination Code
<b>Datamax</b>	AECI Medical Aid Society: Value Option	215P	AECIMEDS
	CompCare Wellness Medical Scheme: NetworX Option	129P	COMPCARE
	NBCRFLI Health Plan	010P	NBCRFLO1
	Tiger Brands Medical Scheme: Mzansi Option	228P	TIGERBRA
	Transmed Medical Fund: State Plus Network Option	229P	TRANSMED
	Umvuzo Health: Standard and Ultra Affordable Options	233P	UMVUZOMA
	Universal WorkerPlan	431P	WORKERPLAN
<b>EDI Serve</b>	AECI Medical Aid Society: Value Option	215P	AECI
	CompCare Wellness Medical Scheme: NetworX Option	129P	N/A
	NBCRFLI Health Plan	010P	NBCRFLI
	Tiger Brands Medical Scheme: Mzansi Option	228P	STATUS
	Transmed Medical Fund: State Plus Network Option	229P	TRANSMED
	Umvuzo Health: Standard and Ultra Affordable Options	233P	UMVUZO
	Universal WorkerPlan	431P	WKP
<b>Healthbridge</b>	AECI Medical Aid Society: Value Option	215P	N/A
	CompCare Wellness Medical Scheme: NetworX Option	129P	N/A
	NBCRFLI Health Plan	010P	661P & 91884
	Tiger Brands Medical Scheme: Mzansi Option	228P	N/A
	Transmed Medical Fund: State Plus Network Option	229P	N/A
	Umvuzo Health: Standard and Ultra Affordable Options	233P	N/A
	Universal WorkerPlan	431P	N/A
<b>Lenasia</b>	AECI Medical Aid Society: Value Option	215P	N/A
	CompCare Wellness Medical Scheme: NetworX Option	129P	N/A
	NBCRFLI Health Plan	010P	NBCR
	Tiger Brands Medical Scheme: Mzansi Option	228P	TIGE
	Transmed Medical Fund: State Plus Network Option	229P	N/A
	Umvuzo Health: Standard and Ultra Affordable Options	233P	N/A
	Universal WorkerPlan	431P	WKP
<b>MediSwitch (DHS)</b>	AECI Medical Aid Society: Value Option	215P	AMAS0002
	CompCare Wellness Medical Scheme: NetworX Option	129P	SICC0000
	NBCRFLI Health Plan	010P	NWFH0001
	Tiger Brands Medical Scheme: Mzansi Option	228P	TIGE0000
	Transmed Medical Fund: State Plus Network Option	229P	TSPN0001
	Umvuzo Health: Standard and Ultra Affordable Options	233P	UHSA0001
	Universal WorkerPlan	431P	UHEA0001



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## 2. Benefits and Reimbursements for Optometry

Each medical scheme or health plan on the Universal Provider Network has specific optometry benefits which must be obtained from a Universal Network Optometrist.

### 2.1 Reimbursement of Optometrists

Optometrists will be allocated an accreditation status based on the method of claims submission (paper or electronic). Those submitting via paper will be assigned a Level 'P' and those submitting electronically will be assigned a Level 'E'.

- Level E: 100% of the tariff fee
- Level P: 95% of the tariff fee

2013 Fees  
(Inclusive of VAT)

Code	Description	Level E	Level P
<b>Consultation fee (no spectacles required)</b>			
11001	Optometric examination	R337.10	R320.20
11081	Optometric examination and visual field screening	R337.10	R320.20

2013 Fees  
(Inclusive of VAT)

Code	Description	Level E	Level P
<b>Consultation fee including spectacles</b>			
93200	Single vision lenses and frames including consultation fee	R618.00	R587.10
93300	Bifocal lenses and frames including consultation fee	R989.00	R939.60

2013 Fees  
(Inclusive of VAT)

Code	Description	Level E	Level P
<b>Contact lenses – Transmed State Plus Network Option only (Limits apply)</b>			
11001	Optometric examination	R337.10	R320.20
93800	Contact lenses	R500.00 per annum	R475.00 per annum

All fees are inclusive of VAT. No additional fees or services codes will be reimbursed and the beneficiary/employee will not be required to pay for them.

## 2.2 Optometry Benefits/Services

Benefit/ Service description	Option	Optometric Wellness Examination	Spectacles	Contact lenses
AECI Medical Aid Society	Value Option	 1 per 12 months per beneficiary	 1 basic pair of spectacles every 24 months per beneficiary Clear plastic, Single or Bifocal lenses	No benefit
CompCare Wellness Medical Scheme	NetworX	 1 per 24 months per beneficiary	 1 basic pair of spectacles every 24 months per beneficiary Clear plastic, Single or Bifocal lenses	No benefit
NBCRFLI Health Plan		 1 per 12 months per beneficiary Note: For NBCRFLI 12 months = 1 July – 30 June	 1 basic pair of spectacles every 24 months per beneficiary Clear plastic, Single or Bifocal lenses	No benefit
Tiger Brands Medical Scheme	Mzansi	 1 per 24 months per beneficiary	 1 basic pair of spectacles every 24 months per beneficiary Clear plastic, Single or Bifocal lenses	No benefit
Transmed Medical Fund	State Plus Network	 1 per 12 months per beneficiary	 1 basic pair of spectacles every 24 months per beneficiary Clear plastic, Single or Bifocal lenses	R500 p/b per annum
Umvuzo Health	Standard	 1 per 12 months per beneficiary	 1 basic pair of spectacles every 24 months per beneficiary Clear plastic, Single or Bifocal lenses	No benefit
	Ultra Affordable	 1 per 12 months per beneficiary	 1 basic pair of spectacles every 24 months per beneficiary Clear plastic, Single or Bifocal lenses	No benefit
Universal WorkerPlan	TruValue	No benefit	No benefit	No benefit
	TruHealth	 1 per 24 months per employee	 1 basic pair of spectacles every 24 months per employee Clear plastic, Single or Bifocal lenses	No benefit
	TruWellness	 1 per 24 months per employee	 1 basic pair of spectacles every 24 months per employee Clear plastic, Single or Bifocal lenses	No benefit

## 2.2 Optometry Benefits/Services (continued)

Qualifying Criteria:

**Spectacles are granted only if the following criteria are met:**

- An unaided visual acuity of worse than 6/9 on the Snellen scale for distance vision and near vision.
- A refraction requirement exceeding 0.5 dioptre sphere and/or 0.5 dioptre cylinder on distance vision and 1.25 dioptre sphere on near vision.
- For the granting of bifocals, beneficiaries/employees have to comply with both the distance vision and near vision qualifying criteria for both eyes and age more than 40 years.

**Frames:**

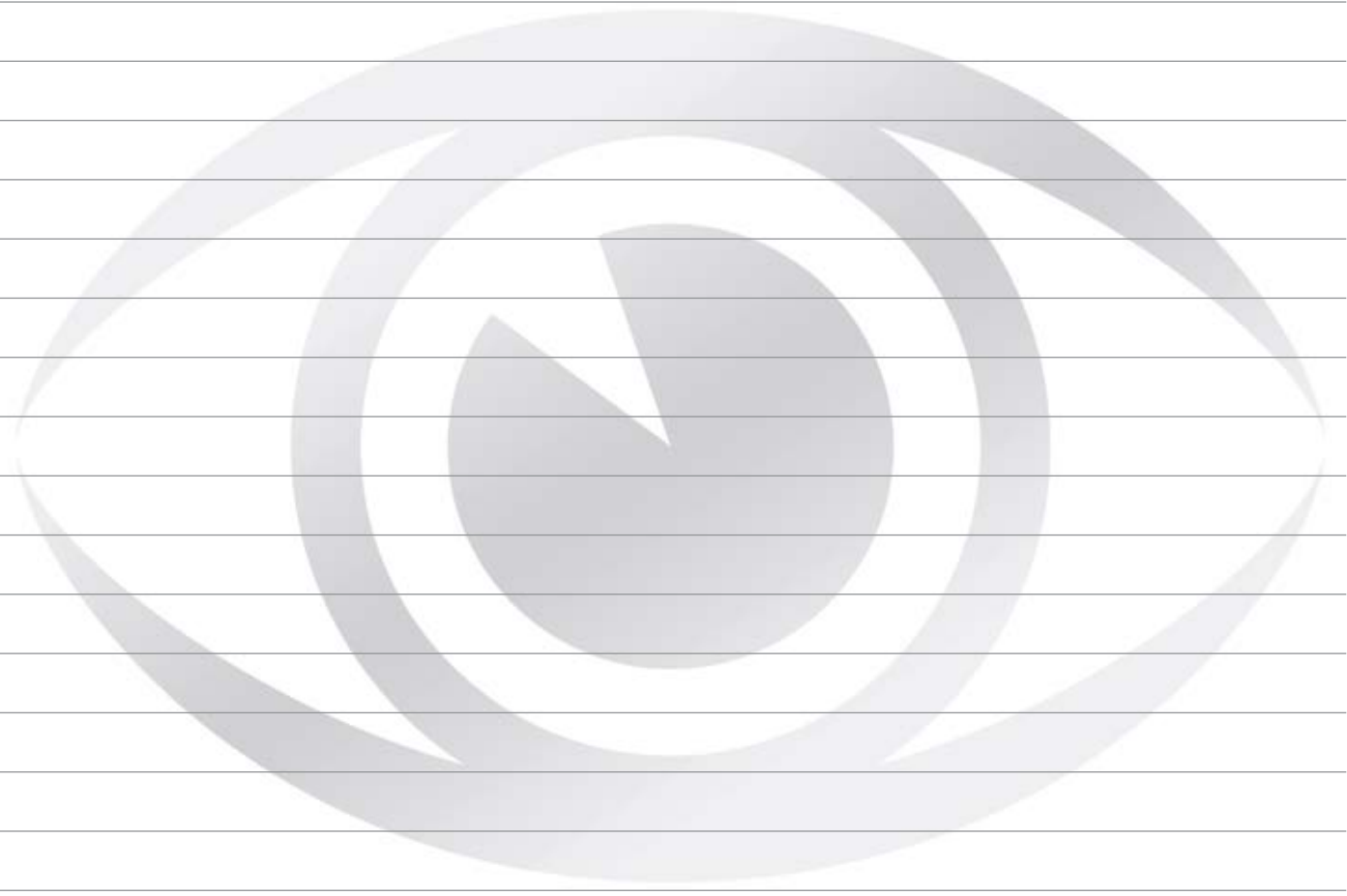
- One frame for spectacles allowed per beneficiary/employee every second year.
- The choice of frame is subject to approval by Universal Care.
- The cost of the frame is included in the fee for "Spectacles" as set out above.
- Beneficiaries/employees will not be required to pay an excess/levy for a frame, unless the beneficiary/employee voluntarily chooses a more expensive frame not included in the specified Universal Care range.

**Exclusions:**

- No fees or service codes will be paid other than those listed above and beneficiaries/employees will not be required to pay for them.
- Accessories (e.g. clip-on sunglasses) or other enhancements.
- Contact lenses (except on the Transmed State Plus Network option) and contact lens solutions.
- Sunglasses.



NOTES





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Contact Details

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Website:

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admin@universal.co.za  
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